



NAGICO life has a basic 3-step process for settling death claims. Whether you are the beneficiary or loved one of the deceased, we guarantee to offer a peace of mind during this process. We will follow the process to see every claim through from start to finish.

Here's what to do:

1. Obtain Documentation:

- Refer to the Checklist of Documents to submit in the resources section of our website and provide to us. Copies can be uploaded through nagico.com however we will need to receive the originals as well.

2. Make Contact:

When we receive a notice of your claim, it will be assigned to a life administrator who will contact you to:

- Once permitted we will schedule an in-person appointment with beneficiaries
- Review the life insurance coverage of the deceased
- Review beneficiary information
- Explain the claims process
- Provide the life administrator with original documents based on the checklist
- Beneficiary forms can be signed along with life administrator in office

3. Conclude and Resolve:

We aim to resolve the death claim promptly once all documents are submitted.

- Based on the policy type and the request of the insured (deceased) the life insurance proceeds can be paid directly to the funeral home
- Beneficiary has the option of having funds transferred to their personal banking accounts.