

I-A It is hereby understood and agreed that in the event of any kind of incident you must notify **Nagico's Road & Claim Service (telephone no. 191)** immediately upon the occurrence of the incident.

I-B You must provide full particulars related to the incident and must give full cooperation to the Road Service attendant. Please refer to article 2 of the Motor Vehicle Policy Conditions.

In failing to do the above the Insured forfeits the right of any compensation for the damage/loss or coverage under this Policy.

II-A If **TOW TRUCK ASSISTANCE** is required, the following services are offered;

Service	Cost to client
• Towing on Public Road	AFL. 45.00
• Towing home/garage	AFL. 50.00 between 7:00 a.m. to 7:00 p.m., hereafter AFL. 100.00
• Towing after accident	AFL. 75.00 between 7:00 a.m. to 7:00 p.m., hereafter AFL. 150.00 when at fault and insured Third Party. When insured Comprehensive, towing will be part of the claim, subject to being a covered event.
• Towing after accident	Subject to the Insured not being at fault after an official report, the towing fee will be reimbursed.

II-B IF **ROAD SIDE ASSISTANCE** is required, the following services are offered;

Service	Cost to client
• Unlocking of vehicle	FREE
• Jumpstarting	FREE
• Flat tire change	FREE, subject to spare tire being in good condition. If no spare tire is available an extra fee will be charged, <i>together with the tire repair expenses.</i>
• Fuel delivery	Fuel Expenses

II-C If **HOME ASSISTANCE** is required, the following services are offered;

Service	Cost to client
• Unlocking of vehicle	FREE
• Jumpstarting	FREE
• Flat tire change	FREE, subject to spare tire being in good condition. If no spare tire is available an extra fee will be charged, <i>together with the tire repair expenses.</i>

III You must be able to show valid insurance coverage (policy, covernote) to the Road Service attendant in order to be eligible for afore-mentioned services under your insurance Policy.

IV Public Road - and Home Assistance are given to ***Sedans, SUV's and light weight pick up's (single axle)***. Trucks and Heavy duty vehicles are assisted up to where the Road Service equipment is suitable.

V "Off-Road", which includes the entire area along the Island coast lines inclusive of ditches, hills, dunes etc ., are excluded from the Road Side Assistance.