



Tips for reporting a property loss

Property insurance claims can vary in severity - from theft to storm damage. Our goal is to restore you to your former position as quickly as possible, regardless of the type of claim. We've listed some tips and information below to guide you through the claim process:

Report the Claim

Once your property is safe, you can report your claim using any of the reporting methods listed in the Resource section on our Notify us of a Claim page. Ensure that you provide the following information:

- What caused the incident
- Date of incident
- Description of the damage/loss to your property
- List of damaged or missing personal items

After you report the claim, we'll need to inspect your property to estimate the loss. One of our claims representatives will contact you to make the necessary arrangements.

You can help us by taking photos of the damage and making them available to the claims representative.