



Tips for reporting motor accidents

If you've been involved in a vehicular accident you'll need to provide the following information:

- Make, model and license plate number of vehicle(s) involved
- Name, address and insurance details of the drivers
- Description of the damage including whether there were any injured parties
- Time and location of the incident
- Name(s) and information of witnesses

After you report the accident, you'll need to bring your vehicle in for a damage review before any further action can be taken. If you are unable to drive your vehicle, we'll arrange for an adjuster to visit.

Non-NAGICO customers: An investigation into the accident must be completed before any action can be taken.

Non-NAGICO Customer Claims

Not a NAGICO customer? Not a problem, we'll help you get back on the road.

If you were in an accident with a NAGICO customer, there are two ways you can file a claim.

1) File Through Your Own Insurer

The easiest way to file a claim is through your own insurance carrier. Just let your carrier know what happened and we'll work with them to determine who is at fault and what the next steps are.

Your insurance company can notify us of a claim by completing the online form on our website on your behalf.

2) File Through NAGICO

Use any of the reporting methods listed in the Resource section on our Notify us of a Claim page to file your claim through NAGICO. Here's how the process works:

1. **File your claim:** When you notify us of a claim one of our representatives will contact you.
2. **Our investigation:** We'll conduct our investigation into the accident. This will determine who is at fault and how your claim will be settled.
3. **Review next steps:** When our investigation is done, a claims representative will contact you to review the next steps. These steps will vary depending on who was found to be at fault.
4. **Schedule a damage review:** A damage review may need to be scheduled.